

# SoundHound AI Appoints Shawna DelHiero as Senior Vice President and Chief Information Officer

*Experienced technology leader joins SoundHound to drive IT strategy and infrastructure optimization as company scales for future growth*

SANTA CLARA, Calif.--(BUSINESS WIRE)--Mar. 25, 2025-- SoundHound AI, Inc. (Nasdaq: SOUN), a global leader in voice artificial intelligence, today announced the appointment of Shawna DelHiero as Senior Vice President (SVP) and Chief Information Officer (CIO). She joins the company's executive leadership team to drive the next phase of SoundHound's technology and infrastructure evolution, ensuring a strong foundation for continued scale and business growth.

This press release features multimedia. View the full release here: <https://www.businesswire.com/news/home/20250325174003/en/>



Shawna DelHiero joins SoundHound AI's executive leadership team as Senior Vice President and Chief Information Officer (CIO).

initatives. In her new role, she will oversee critical functions including IT operations and infrastructure, cloud engineering and optimization, cybersecurity, compliance, and more, with a focus on strengthening these areas as the company continues expanding its best-in-class voice AI platform across industries.

"We are thrilled to welcome Shawna as our new SVP and CIO," said **Keyvan Mohajer, SoundHound's Co-Founder and CEO**. "Her strategic vision, deep technical expertise, and passion for building high-performing teams make her an invaluable addition to our leadership team. Shawna is the perfect fit to help guide SoundHound as we navigate the next phase of our journey."

DelHiero transitions into this role after previously serving as a consultant for SoundHound, helping lead cost optimization, OCI migration, and integration efforts – gaining firsthand insight into the company's technology and operations.

Prior to joining SoundHound, DelHiero has held CIO, CTO, and advisory roles at VSP Global, Visionworks, Sportsman's Warehouse, Hoshizaki NA, and various private equity firms, where she focused on modernizing IT infrastructure, optimizing cloud operations, and driving seamless customer and employee experiences.

"I'm excited to join SoundHound at such a transformative time," said **Shawna DelHiero**. "The company's forward-thinking approach and commitment to growth aligns well with my values and expertise. I'm looking forward to building on the strong foundation already in place and helping to drive SoundHound's continued success in this rapidly evolving industry."

Beyond her extensive technology leadership experience, DelHiero is passionate about mentoring and championing equality, mental health awareness, following trends in information technology and automation, and working with other global technology leaders to anticipate industry shifts.

## About SoundHound AI

SoundHound (Nasdaq: SOUN), a global leader in conversational intelligence, offers voice and conversational AI solutions that let businesses offer incredible experiences to their customers. Built on proprietary technology, SoundHound's voice AI delivers best-in-class speed and accuracy in numerous languages to product creators and service providers across retail, financial services, healthcare, automotive, smart devices, and restaurants via groundbreaking AI-driven products like Smart Answering, Smart Ordering, Dynamic Drive-Thru, and Amelia AI Agents. Along with SoundHound Chat AI, a powerful voice assistant with integrated Generative AI, SoundHound powers millions of products and services, and processes billions of interactions each year for world class businesses.

View source version on [businesswire.com](https://www.businesswire.com/news/home/20250325174003/en/): <https://www.businesswire.com/news/home/20250325174003/en/>

## Media Contact

Gianna Arantes  
201-815-9852  
[PR@SoundHound.com](mailto:PR@SoundHound.com)

Source: SoundHound AI, Inc.