SoundHound AI Appoints Shawnna DelHierro as Senior Vice President and Chief Information Officer

Experienced technology leader joins SoundHound to drive IT strategy and infrastructure optimization as company scales for future growth

SANTA CLARA, Calif.--(BUSINESS WIRE)--Mar. 25, 2025-- SoundHound AI, Inc. (Nasdaq: SOUN), a global leader in voice artificial intelligence, today announced the appointment of Shawnna DelHierro as Senior Vice President (SVP) and Chief Information Officer (CIO). She joins the company's executive leadership team to drive the next phase of SoundHound's technology and infrastructure evolution, ensuring a strong foundation for continued scale and business growth.

This press release features multimedia. View the full release here: https://www.businesswire.com/news/home/20250325174003/en/



Shawnna DelHierro joins SoundHound AI's executive leadership team as Senior Vice President and Chief Information Officer (CIO).

Bringing more than two decades of experience in technology leadership and digital transformation, DelHierro has a proven track record of propelling organizational growth through innovative and strategic enterprise technology initiatives. In her new role, she will oversee critical functions including IT operations and infrastructure, cloud engineering and optimization, cybersecurity, compliance, and more, with a focus on strengthening these areas as the company continues expanding its best-in-class voice AI platform across industries.

"We are thrilled to welcome Shawnna as our new SVP and CIO," said **Keyvan Mohajer, SoundHound's Co-Founder and CEO.** "Her strategic vision, deep technical expertise, and passion for building high-performing teams make her an invaluable addition to our leadership team. Shawnna is the perfect fit to help guide SoundHound as we navigate the next phase of our journey."

DelHierro transitions into this role after previously serving as a consultant for SoundHound, helping lead cost optimization, OCI migration, and integration efforts – gaining firsthand insight into the company's technology and operations.

Prior to joining SoundHound, DelHierro has held CIO, CTO, and advisory roles at VSP Global, Visionworks, Sportsman's Warehouse, Hoshizaki NA, and various private equity firms, where she focused on modernizing IT infrastructure, optimizing cloud operations, and driving seamless customer and employee experiences.

"I'm excited to join SoundHound at such a transformative time," said **Shawnna DelHierro.** "The company's forward-thinking approach and commitment to growth aligns well with my values and expertise. I'm looking forward to building on the strong foundation already in place and helping to drive SoundHound's continued success in this rapidly evolving industry."

Beyond her extensive technology leadership experience, DelHierro is passionate about mentoring and championing equality, mental health awareness, following trends in information technology and automation, and working with other global technology leaders to anticipate industry shifts.

About SoundHound AI

SoundHound (Nasdaq: SOUN), a global leader in conversational intelligence, offers voice and conversational AI solutions that let businesses offer incredible experiences to their customers. Built on proprietary technology, SoundHound's voice AI delivers best-in-class speed and accuracy in numerous languages to product creators and service providers across retail, financial services, healthcare, automotive, smart devices, and restaurants via groundbreaking AI-driven products like Smart Answering, Smart Ordering, Dynamic Drive-Thru, and Amelia AI Agents. Along with SoundHound Chat AI, a powerful voice assistant with integrated Generative AI, SoundHound powers millions of products and services, and processes billions of interactions each year for world class businesses.

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